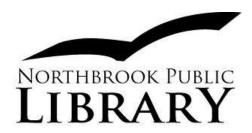
# Introduction to Craigslist



### **Prerequisites**

- Basic computer skills (typing on a keyboard, using a mouse)
- Basic Internet skills (using a search engine, browsing)
- Personal email address (required for Craigslist account)

### What is Craigslist?

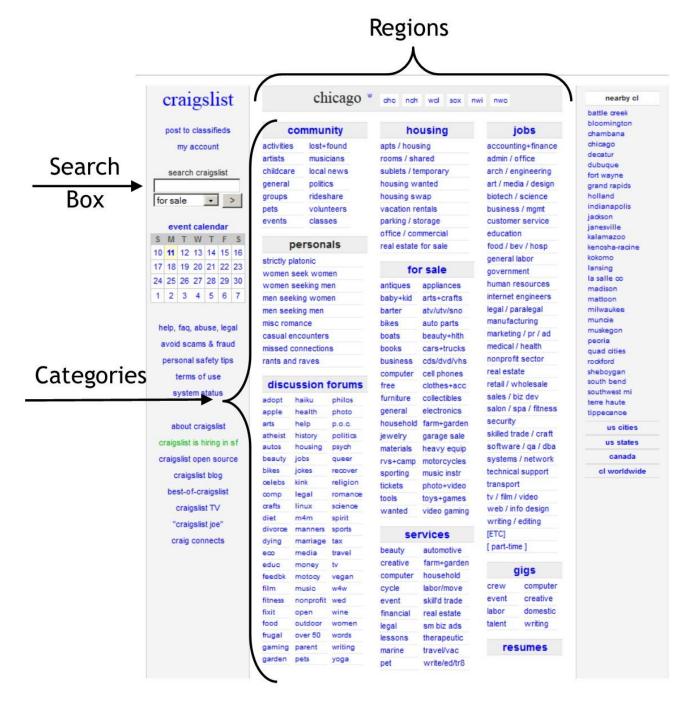
- Website of classified ads
- Community-specific
- Merchandise, jobs, services and more
- Over 20 billion page views/month; top 10 English-language sites

#### We will learn how to:

- Browse ads
- Respond to an ad
- Post an ad
- Avoid scams and pitfalls

### Access the web page

chicago.craigslist.org



# Tips for buying on Craigslist

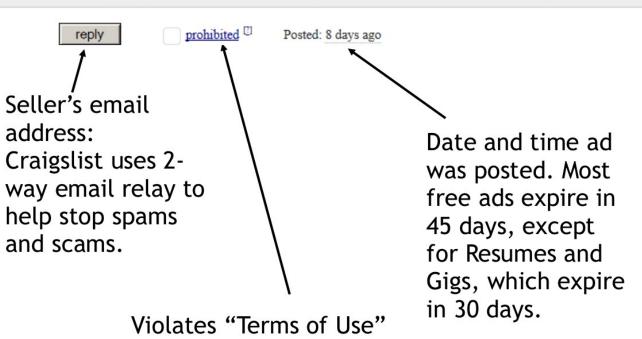
- Research prices.
- Wait for what you want, and then act fast.
- Be ready to buy (in cash) and transport the item when you meet the seller.
- If the listing is old or the item is not as pictured, negotiate the price.
- If you change your mind, walk away.

### **Browsing ads**

- Select a category.
- Enter a search term.
- Select a region.
- Click search to view results.

### Components of an ad

<u>CL</u> > <u>chicago</u> > <u>north chicagoland</u> > <u>all for sale / wanted</u> > <u>furniture - by owner</u>



### Responding to an ad

- You do not need an account to respond to an ad.
- Email the seller unless s/he requests another method or communication (phone, text).
- Ask any questions you have.
  Be as specific as possible.

### Emailing a seller

- Click the Reply button.
- In the copy and paste to your email field, right click the email address.
- Select Copy.
- Open your email account.
- Start a new email.
- In the **To** field, right click to paste the seller's email address.
- Write and send your email.

### Posting an ad

- Research your item's category.
- Set up a free Craigslist account.
- Compose your ad.
- Upload pictures.
- Post your ad.

# Research your item's category

- Browse ads for a week or so to familiarize yourself with your category.
- Read ads for similar items to assess the competition and set a fair price.

### Set up an account

- On homepage, click My Account.
- Click Sign up for an account.
- Type your email address.
- You'll receive an email to log in to Craigslist and create a password.

## Compose your ad

- Log in to your account.
- Select the appropriate city. ClickGo.
- Choose the post type and location.
- Add a descriptive, concise title.
- Check your spelling and grammar.

### Compose your ad (cont'd)

Specific, honest information sells!

- Brand
- Condition: new, lightly used, brand new in box, used
- Color
- Size
- Any bells and whistles
- Whether it works! (People may buy broken things!)

### Add pictures

- Pictures sell items!
- Make sure photos are clear and in focus.
- Use good lighting; natural light is best.
- Photograph item from different angles if that will help.
- Show close-ups of any special feature or damage.

### **Upload pictures**

- Click Browse.
- Find the photo files on your computer.
- Add the first photo (one you want to feature).
- Add additional photos.
- Click done with images.

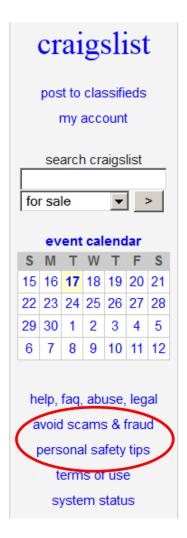
### Publish your ad

- View your final draft.
- Edit text or images as necessary.
- Read and accept the Terms of Use.
- Click publish.
- Craigslist may ask for your phone number to assign a verification number.
- You'll receive an email verifying that your ad has been published.
- You can edit or delete your ad via your account.

### Dealing with buyers

- Not everyone who contacts you will follow through.
- Don't let buyers talk you into alternative forms of payment, e.g., trade vs. cash.
- Remember to take down your ad once you've sold your item!

# Avoiding scams and pitfalls



- Read these important guidelines!
- Trust your instincts!

### **Questions?**

Thanks for coming!

